

DECISION 6

Dr. William Isen
5 Fairview Mall Dr #225
Willowdale, Ontario

ALLEGATIONS OF PROFESSIONAL MISCONDUCT

- Failed to maintain the standards of practice of the profession (para. 1).
- Recommended or provided an unnecessary dental service (para. 6).
- Charged an excessive or unreasonable fee (para. 31).
- Submitted an account or charge for dental services that he knew or ought to have known was false or misleading (para. 33).
- Treated without consent (para. 7).
- Failed to keep records as required (para. 25).

BRIEF SYNOPSIS OF FACTS

- All of the allegations of professional misconduct were in respect of one patient who was treated by the member for a period of 5 years who filed a complaint.
- Dr. Isen failed to complete adequate diagnosis, treatment planning, radiographs or work up prior to performing extensive treatment including periodontal surgery and implants and failed to provide adequate post-operative care or manage the patient's pain.
- The mini-dental implants that Dr. Isen placed are not considered appropriate for long term crown fixation, yet permanent crowns were cemented on the mini-implants.

- On six occasions over a period of five years, the member performed periodontal surgery for which there was no justification in his records and as such the fees charged for these unnecessary treatments were excessive or unreasonable.
- Dr. Isen billed for a gingivectomy when the service actually provided was the extraction of an implant.
- Dr. Isen failed to document any informed consent discussions for treatment provided over a five year period.
- A number of deficiencies were noted with respect to the member's recordkeeping practices in respect of the clinical chart he maintained for this patient.

DECISION

1. Finding

- The member pleaded guilty and was found guilty with respect to the above allegations.

2. Penalty

- Reprimand.
- Suspension of certificate of registration for 2 months (August 28 – October 27, 2013).
- Course in ethics.
- Course in periodontics.
- Practice to be monitored for 36 months following completion of courses.

3. Costs/Publication

- Costs awarded to the College in the amount of \$5,000.
- Member to pay monitoring costs.
- Pursuant to the legislation, publication of this matter includes the member's name and address.

4. Panel's Reasoning

- The penalty was a joint submission reached as a result of a pre-hearing conference.
- The panel accepted that the proposed penalty was within the appropriate range for misconduct of this nature.
- Dr. Isen fully cooperated in the disciplinary process, and admitted his misconduct.
- The member has been practising as a dentist in Ontario since 1983 and there are no previous findings of professional misconduct.
- Subsequent to the events at issue, the member completed courses in informed consent and in recordkeeping.
- The panel considered each aspect of the penalty and was satisfied that the penalty satisfied the rationales of rehabilitation, deterrence of similar conduct by this member in the future and general deterrence of the profession at large.
- Most importantly, the panel was satisfied that the penalty protected the public interest.