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# Discipline Summary

Dr. Catherine McGregor  
443 Lyndhurst Rd  
Lyndhurst, Ontario

Hearing Date: January 29, 2018

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## Allegations of professional misconduct

- Failed to keep records as required by the Regulations
- Failed to reply appropriately or within a reasonable time to a written enquiry made by the College
- Contravened a provision of the RHPA by failing to cooperate with the College's investigation
- Disgraceful, dishonourable, unprofessional or unethical conduct

## Synopsis

Dr. Catherine McGregor, a general dentist, failed to cooperate with College investigators regarding a complaint made by a patient in that she repeatedly failed to respond to written and telephone requests from the College's investigator for the patient's record. In addition, when the investigator attended at Dr. McGregor's office to obtain the required record, she refused to advise the investigator where the record was located. Dr. McGregor then agreed to forward the patient record to the College but never did so, thereby hindering the College's investigation of the complaint.

## Decision

### 1. Finding

The member pleaded guilty and was found guilty with respect to the above allegations of professional misconduct.

### 2. Penalty

- Reprimand
- Suspension of certificate of registration for a period of three months (January 29, 2018 – April 28, 2018)
- Ethics course
- Hands-on course in recordkeeping
- Practice to be monitored for 12 months following period of suspension

### 3. Costs

- Costs awarded to College in the amount \$3,500
- Member to pay monitoring costs

## Panel's reasoning

- The member fully admitted the misconduct.
- The penalty was a joint submission reached following a pre-hearing conference.
- The penalty is appropriate in all of the circumstances of this case and sends a clear message to the member and to the profession that prompt communication with the regulator is required.
- The panel is satisfied that the public is adequately protected by the penalty order.