
Discipline Summary

Dr. Raymond Liu
1133 Monastery Dr #19
Oakville, Ontario

Hearing Date: March 29, 2019

Allegations of professional misconduct

- Failed to keep records as required
- Signed a certificate, report or similar document that contained a false, misleading or improper statement
- Submitted a false or misleading account or charge

Synopsis

- Dr. Liu failed to keep records as required in respect of 24 patients, including crossing out recordkeeping entries, writing financial documentation in pencil, using white out in patient records and not retaining insurance claims for the amount of time required by the College's guidelines.
- Dr. Liu committed billing irregularities in respect of seven patients, including:
 - issuing claims for dates other than those on which he performed the treatment;
 - issuing one claim for treatment that was different than the treatment actually provided.

Decision

1. Finding

The dentist pleaded guilty and was found guilty with respect to the above allegations of professional misconduct.

2. Penalty

- Reprimand
- One-on-one course in billings and financial recordkeeping
- Course in professional/problem-based ethics
- Course in recordkeeping
- Practice to be monitored for 24 months following completion of courses

3. Costs

- Dentist to pay costs to the College in the amount of \$5,000
- Member to pay monitoring costs

Panel's reasoning

- The penalty was a joint submission reached as a result of a pre-hearing conference.
- Joint submissions should be respected unless they fall so far outside the range of an appropriate sanction that they would bring the administration of justice at the College into disrepute or are contrary to the public interest. The panel felt that the jointly proposed penalty was appropriate in all circumstances of this case.
- The publication on the register will send a message to the profession that this conduct is unacceptable. This publication, in addition to the reprimand and going through the discipline process, will specifically deter Dr. Liu.
- The courses are tailored to address the deficiencies in the dentist's practice and serve to rehabilitate the dentist. Practice monitoring will provide further assurances to public protection. The reprimand serves as a reminder to Dr. Liu to practice with professionalism and integrity.
- There were several mitigating factors in this matter, including: it was his first appearance before the Discipline Committee; he pleaded guilty, apologized and showed remorse; and he proactively took action to rectify the situation, which included reimbursing the insurance companies.